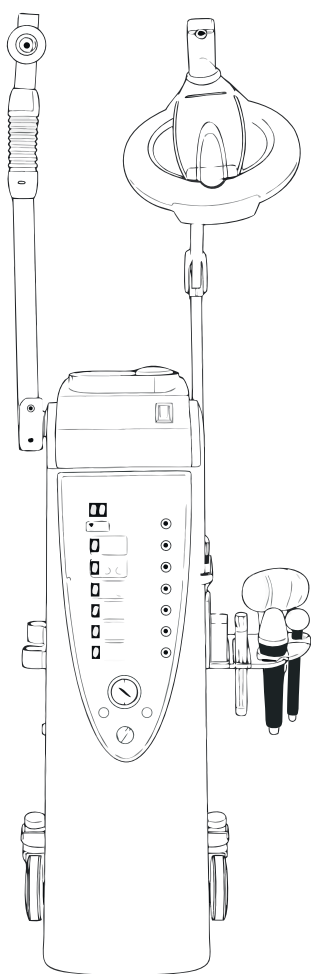


SKIN+ACT

Sono 14-Function Skincare Facial Machine

PRODUCT MANUAL



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Thank You For Purchasing This Product!

Please read the entire instruction manual carefully before using the product. Take note of any warnings included in this manual.

Always keep this instruction manual handy and if you give the device to another person, hand over the manual as it is an essential part of the product.

Some components of the product may differ from the image that appears in catalogues, websites, brochures, etc.

In order to enhance the product, the manufacturer reserves the right to modify its features and/or components without prior notice.

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DISCLAIMER

This product is intended for professional use by trained spa, salon, esthetic, wellness, or other qualified professionals. It must be used only for its intended purpose and in accordance with all instructions, warnings, contraindications, maintenance requirements, and safety guidelines provided in this manual.

The information in this manual is for general product operation and safety reference only. It does not replace professional training, licensing requirements, medical advice, service instructions, applicable laws, or workplace safety rules. Users are responsible for proper training, safe operation, inspection, client screening when applicable, sanitation, maintenance, and compliance with all applicable regulations.

SkinAct/Spa and Equipment does not provide medical advice and does not diagnose, treat, cure, or prevent any disease, medical condition, injury, or skin disorder. Any treatment descriptions, suggested uses, or expected results are for general cosmetic and professional use reference only, and results may vary. Before each use, inspect the product, power cord, accessories, attachments, moving parts, and related components, as applicable, for damage, looseness, contamination, instability, or abnormal operation. Do not use the product if it appears damaged, defective, improperly assembled, unsafe, or if any component is missing or malfunctioning.

The user assumes full responsibility for proper assembly, installation, operation, client selection when applicable, treatment technique when applicable, cleaning, maintenance, and storage. SkinAct/Spa and Equipment shall not be responsible for injury, property damage, treatment complications, equipment damage, loss of business, or other damages resulting from misuse, improper use, lack of training, failure to follow instructions, unauthorized repairs or modifications, improper maintenance, or use outside the intended purpose.

Do not modify, disassemble, repair, or alter this product unless authorized in writing by SkinAct/Spa and Equipment or performed by an approved service provider. Unauthorized modification, misuse, improper maintenance, or failure to follow this manual may void the warranty.

Product designs, specifications, components, accessories, images, and instructions may vary from the actual product and may be changed or updated without prior notice.

Safety Information

Warnings

- Use the equipment only as described in this manual. Do not disassemble, modify, or perform unauthorized repairs.
- Repairs and internal servicing must be performed by a qualified technician or authorized service provider.
- Do not operate the equipment near water, with wet hands, or in a wet or humid environment.
- Do not pour, spray, or spill liquid onto the main unit, power cord, connectors, or electrical components.
- Place the equipment on a stable, level surface where it cannot tip, fall, or be stepped on.
- Do not place objects on the power cord or route the cord through walkways.
- Do not insert fingers, tools, or foreign objects into openings, ports, or connectors.
- Turn off and unplug the equipment after use and before cleaning, maintenance, or accessory replacement.
- Keep the equipment and power cord out of the reach of children. Children must not play with the equipment.
- Individuals with reduced physical, sensory, or cognitive abilities, or insufficient training and experience, may use the equipment only under the supervision of a person responsible for their safety.

Stop Use Immediately

Turn off and unplug the equipment, then contact a authorized service provider if:

Liquid enters or spills onto the equipment.

The equipment produces smoke, a burning or unusual odor, loud noise, or excessive vibration.

The power cord, plug, cable, connector, or housing is damaged.

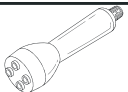
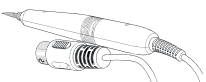
The equipment is dropped, overturned, or otherwise damaged.

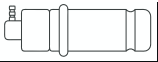
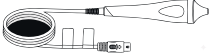
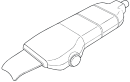
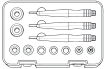
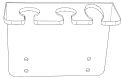
The equipment overheats, sparks, or operates abnormally.

Do not reconnect or operate the equipment until it has been inspected and confirmed safe.

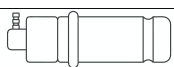
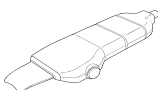
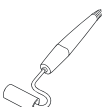
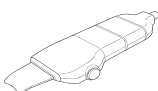
If the power cord is damaged, it must be replaced by the manufacturer. Do not repair or replace a damaged power cord yourself.

Included Items

Qty	Part Name	Image
1	Host Machine	
1	Wood's Lamp	
1	Magnifying Lamp	
1	Mesotherapy Handle (Face)	
1	Mesotherapy Handle (Body)	
1	High-Frequency Electrotherapy Handle	
1	Mushroom-Shaped Glass Electrotherapy Tube	
1	Spoon-Shaped Glass Electrotherapy Tube	
1	Spot Glass Electrotherapy Tube	
1	Galvanic Wheel Probe	
1	Galvanic Sphere Probe	
1	Galvanic Straight Grounding Probe	
1	Hot & Cold Hammer	
1	Spot Remover Handle	

Qty	Part Name	Image
3	Vacuum Glass Probes	
1	Vacuum Handle	
2	Spray Bottles	
1	Ultrasonic Eye Probe	
1	Ultrasonic Face Probe	
1	Skin Scrubber	
1	Diamond Microdermabrasion Tips (optional)	
1	Fuse	
1	Power Wire	
1	Vacuum tube filter	
2	Attachment Racks	
1	Wrench	

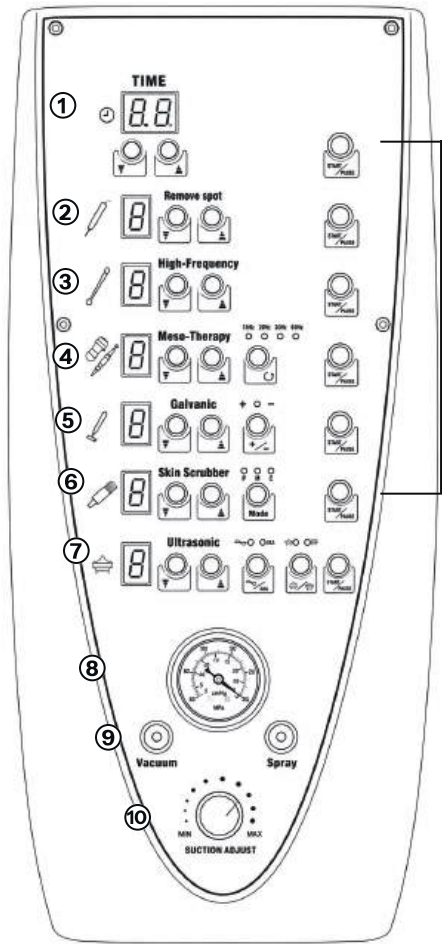
Functions and Benefits

Vacuum Function: Uses suction to lift excess oil and debris. Benefit: Deep-cleanses and assists with extractions.	
Spray Delivers a cooling mist to soothe the skin and support hydration.	
High Frequency Function: Delivers high-frequency current with gentle warmth. Benefit: Supports circulation and clearer-looking skin.	
Spot Remover Function: Targets small, superficial skin imperfections. Benefit: Allows precise treatment of designated areas.	
Galvanic Function: Uses positive and negative currents. Benefit: Supports product absorption.	
Needless Mesotherapy Function: Applies serum without needles. Benefit: Supports smoother, firmer-looking skin.	
Ultrasonic Function: Uses ultrasonic vibrations. Benefit: Supports absorption and smoother-looking skin.	
Cold Hammer Function: Cools the skin following treatment. Benefit: Soothes discomfort and reduces the appearance of temporary redness.	
Hot Hammer Function: Gently warms the skin. Benefit: Prepares skin for product application.	
Skin Scrubber Function: Loosens surface buildup. Benefit: Exfoliates and smooths the skin.	

Functions and Benefits

Microdermabrasion (Optional Add-on) Function: Uses diamond exfoliation and suction. Benefit: Helps smooth skin texture.	
Wood's Lamp UV light reveals fluorescence patterns to support skin analysis and treatment selection.	
Facial Ozone Steamer Function: Delivers adjustable facial steam. Benefit: Softens and prepares the skin.	
Magnifying Lamp Function: Magnifies and illuminates the skin. Benefit: Improves visibility during treatments.	

Touch Panel Interface



Shared Controls

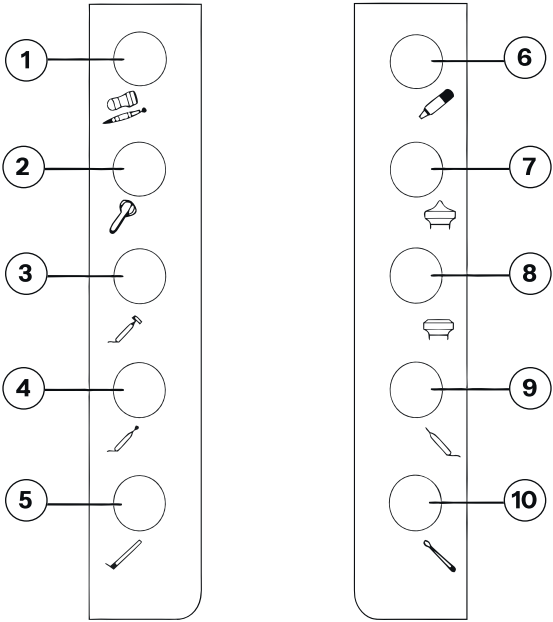
- Ⓐ START/PAUSE
Starts or pauses the function in the same row.
- ▼/▲ Setting
Decreases or increases the selected value.

- 1. Treatment Timer
- Ⓐ 2. Spot Remover
- 3. High-Frequency
- 4. Meso-Therapy
- 5. Galvanic
- 6. Skin Scrubber
- 7. Ultrasonic
- 8. Vacuum-pressure gauge
- 9. Vacuum and spray ports
- 10. Suction adjustment

Repeated controls are defined once. Each START/PAUSE button operates only the function in its row.

Function	Unique controls/settings
Spot Remover	Output-level display and adjustment
High-Frequency	Output-level display and adjustment
Meso-Therapy	Frequency selection: 15, 20, 30, or 60 Hz
Galvanic	Polarity selection: positive, neutral, or negative
Skin Scrubber	Operating mode: P, M, or C
Ultrasonic	Waveform and handpiece/output selection

Handle Connection Ports



- | | |
|----------------------------|-------------------------|
| 1. Mesotherapy Port | 6. Skin Scrubber Port |
| 2. Hot & Cold Hammer Port | 7. Ultrasonic Eye Port |
| 3. Galvanic Roller Port | 8. Ultrasonic Body Port |
| 4. Galvanic Sphere Port | 9. Spot Remover Port |
| 5. Galvanic Grounding Port | 10. High Frequency Port |

High-Frequency Electrotherapy

How High-Frequency Electrotherapy Works

The high-frequency function uses a specialized circuit, handpiece, and glass electrode. The handpiece supplies high-frequency current to the electrode, causing the gas inside the glass tube to produce a visible glow.

When applied correctly, the electrode creates a gentle warming and stimulating cosmetic effect. The treatment may help refresh the appearance of the skin and prepare it for professional skincare services.

Cosmetic Effects

High-frequency electrotherapy may:

- Provide a gentle warming and stimulating effect.
- Support a refreshed-looking complexion.
- Prepare the skin for professional cosmetic products and treatments.
- Help maintain the appearance of clearer, healthier-looking skin.

Before Treatment

- Inspect the glass electrode before every use. Do not use an electrode that is cracked, chipped, loose or otherwise damaged.
- Ensure the unit is turned off and the intensity is set to the minimum level.
- Insert the selected glass electrode firmly into the handpiece. Do not force or overtighten it.
- Remove jewelry and other metal items from both the client and the esthetician.
- Ensure the client is not touching metal objects, including the treatment-table frame.
- If the client wears contact lenses, ask the client to remove them.
- Explain the procedure and the mild warmth, tingling, or occasional sparking the client may experience.

Indirect Electrotherapy

Indirect electrotherapy allows the client to hold the electrode while the esthetician performs a facial massage.

Operating Instructions

1. With the unit turned off, insert the straight glass electrode into the handle.
2. If desired for comfort, cover the electrode with a clear, dry layer of gauze.
3. Instruct the client to hold the electrode securely in one hand.
4. Place one hand on the client's skin before starting the unit.
5. Start the unit and gradually increase the intensity to a comfortable level.
6. Perform the massage using smooth movements, working from the neck toward the chin, cheeks and forehead. Avoid the front of the neck and thyroid area.
7. Maintain contact with the client throughout the procedure. Do not touch the glass electrode while the unit is operating.
8. After treatment, gradually reduce the intensity to the minimum setting and stop output.
9. Remove the electrode from the client's hand only after the output has stopped
10. Turn off the unit and carefully remove the glass electrode from the handpiece.

Cosmetic Effects of Indirect Electrotherapy

This technique provides a gentle stimulating effect and may help support the appearance of refreshed, supple-looking skin.

Direct Electrotherapy

During direct electrotherapy, the glass electrode is moved directly across the treatment area.

Operating Instructions

1. Apply a nonflammable, water-based skincare product or clean, dry gauze to the treatment area if needed for slip. Do not use alcohol-based or flammable products.
2. Ensure the electrode is clean, dry, and securely installed.
3. Set the intensity to the minimum level before starting the unit.
4. Hold the handpiece only by its designated grip area. Avoid unnecessary contact with the glass electrode.
5. Place a finger on the glass electrode, start the unit, and position the electrode against the client's skin. Remove your finger once the electrode is in full contact with the skin.
6. Gradually increase the intensity according to the client's comfort.
7. Move the electrode continuously using small circular or zigzag motions. Suggested treatment sequence:
Forehead → bridge of the nose → sides of the nose → right cheek → chin → left cheek → sides of the nose → bridge of the nose → forehead
8. Do not hold the electrode stationary on one area.
9. Avoid the eyelids, lips, front of the neck, thyroid area, and any broken or irritated skin.
10. After treatment, gradually reduce the intensity to the minimum setting and stop the output.
11. Remove the electrode from the skin, turn off the unit, and carefully remove the glass electrode from the handpiece.

Cosmetic Effects of Direct Electrotherapy

Direct electrotherapy may:

1. Provide a gentle warming and stimulating cosmetic effect.
2. Support the appearance of refreshed-looking skin.
3. Help improve the appearance of oily or blemish-prone skin.
4. Prepare the skin for professional skincare treatments.

Safety Information and Contraindications

1. Do not use this device on anyone who is pregnant or may be pregnant.
2. Do not use on clients with pacemakers, implanted electronic devices, or metal implants in or near the treatment area.
3. Do not use over broken, injured, sunburned, severely irritated, or inflamed skin.
4. Do not use with alcohol-based, aerosol, or other flammable products.
5. Keep the electrode away from the eyes and protect the client's eyes when using the spark technique.
6. Avoid the eyelids, lips, front of the neck, thyroid area, and other sensitive areas.
7. Always insert the electrode before turning on the unit
8. Begin every treatment at the minimum intensity and increase it gradually according to client comfort.
9. Return the intensity to minimum and stop the output before lifting the electrode from the skin or removing it from the handpiece.
10. Keep the electrode moving during direct treatment. Do not leave it stationary against the skin.
11. Do not touch the metal base of the electrode while the unit is operating.
12. Stop treatment immediately if the client experiences pain, burning, dizziness, unusual discomfort, or an unexpected skin reaction.
13. Clean and disinfect the glass electrode after every use according to the manufacturer's cleaning instructions.
14. This equipment is intended for cosmetic use by trained professionals. It is not intended to diagnose, treat, cure, or prevent any medical condition.



Ultrasonic Facial Treatment

How Ultrasonic Treatment Works

The ultrasonic function uses high-frequency mechanical vibrations transmitted through a treatment probe and a conductive, water-based medium. When the probe is kept in continuous contact with the skin, these vibrations create a gentle massage and warming effect.

Ultrasonic treatment is intended for professional cosmetic use. It may help improve the appearance of the skin and support the application of compatible skincare products. Results vary depending on the client's skin condition, the products used, and the selected treatment settings.

Cosmetic Effects of Ultrasonic Facial Treatment

Ultrasonic facial treatment may:

- Provide a gentle warming and stimulating effect.
- Support the appearance of refreshed, smoother-looking skin.
- Help soften the appearance of fine lines and uneven texture.
- Help reduce the appearance of temporary under-eye puffiness.
- Improve the appearance of dull or dry-looking skin.
- Support even application of compatible, water-based skincare products.
- Prepare the skin for professional cosmetic treatment.

This device is not intended to remove scars, cure acne, eliminate pigmentation, heal injuries, or treat medical conditions.

Before Treatment

- Inspect the treatment probe and cable before each use. Do not use the probe if it is cracked, damaged, loose, or malfunctioning.
- Clean and dry the client's skin
- Remove jewelry and other metal items from the treatment area.
- Apply a sufficient amount of conductive gel or a compatible, nonflammable, water-based skincare product.
- Do not use oil-based, alcohol-based, aerosol, or flammable products.
- Explain the procedure and the mild vibration or warming sensation the client may experience.

- Select the appropriate probe, wave mode, intensity, and treatment time according to the treatment area and the client's skin condition.
- Begin with the lowest intensity setting and increase gradually according to client comfort.

Operating Instructions

Facial Treatment

1. Use the large probe for general facial treatment.
2. Apply conductive gel evenly across the treatment area.
3. Set the intensity to the lowest level before starting the unit.
4. Place the probe flat against the skin before activating the ultrasonic output.
5. Move the probe continuously using slow, overlapping circular or spiral movements.
6. Maintain full contact between the probe and the skin. Add more conductive product if the probe does not glide smoothly.
7. Work systematically across the forehead, cheeks, sides of the face, and chin.
8. Avoid the eyelids, eyeballs, lips, front of the neck, thyroid area, and other sensitive or contraindicated areas.
9. Adjust the intensity according to the client's comfort and skin response.
10. Do not hold the probe stationary on one area.
11. Limit a full facial treatment to a maximum of 15 minutes unless the approved treatment protocol specifies a shorter duration.
12. After treatment, reduce the intensity to the minimum setting and stop the ultrasonic output before lifting the probe from the skin.
13. Remove the remaining conductive product.
14. Clean and disinfect reusable components with EPA-registered hospital-grade disinfectant.

Eye-Area Treatment

- 1. Use the small probe for the eye area.
- 2. Apply conductive gel evenly across the orbital bone.
- 3. Select pulse mode and begin at the lowest intensity.
- 4. Keep the client’s eyes closed throughout the procedure.
- 5. Move the probe gently around the orbital bone, following the natural direction of the skin.
- 6. Do not place the probe on the eyelids or direct it toward the eyeball.
- 7. Do not allow the probe to remain stationary.
- 8. Treat each eye area for no more than 4–5 minutes.
- 9. Stop immediately if the client experiences pain, excessive warmth, visual discomfort, or unusual sensitivity.

Suggested Treatment Settings

The following settings are general starting points. Always follow the unit’s approved operating specifications and adjust the treatment according to the client’s comfort and skin response.

Skin condition or area	Duration	Intensity	Wave mode
Dry, mature, or dull-looking skin	13-15 minutes	3-5	Continuous
Thin or redness-prone skin	10-12 minutes	3-4	Continuous
Normal-looking skin	Up to 15 minutes	Start low and adjust as needed	Continuous
Oily-looking skin	About 8 minutes	3-5	Continuous
Blemish-prone skin	8-10 minutes	3-4	Pulse
Oily-looking skin	About 8 minutes	2-3	Pulse
Oily-looking skin	About 8 minutes	1-3	Pulse

Treatment Movements

Move the probe using slow, continuous circular or spiral motions. A suggested facial sequence is:

1. Forehead
2. Right side of the face
3. Left side of the face
4. Chin and jawline



Divide the treatment time evenly across the selected areas. Maintain sufficient conductive product throughout the procedure.

Safety Information and Contraindications

- This equipment is intended for cosmetic use by trained professionals.
- Do not use the device to diagnose, treat, cure, or prevent a medical condition.
- Do not use on anyone who is pregnant or may be pregnant.
- Do not use directly over the eyes, eyelids, front of the neck, thyroid area, or other sensitive structures.
- Do not use over open wounds, broken skin, active infections, severe irritation, unexplained swelling, or acutely inflamed skin.
- Avoid the eyelids, lips, front of the neck, thyroid area, and other sensitive areas.
- Do not use over metal implants, prosthetic components, or implanted electronic devices unless the device manufacturer and an appropriate healthcare professional have confirmed that treatment is safe.
- Do not use over areas affected by severe osteoporosis or fragile bone conditions without medical clearance.
- Clients with a diagnosed medical condition affecting the intended treatment area should obtain clearance from an appropriate healthcare professional before treatment.
- Always use an appropriate conductive medium. Never operate the ultrasonic probe on dry skin.
- Keep the probe moving continuously while the ultrasonic output is active.

13. Begin at the lowest intensity and increase gradually according to the client's comfort.
14. Reduce the intensity to minimum and stop the output before removing the probe from the skin.
15. Stop treatment immediately if the client experiences pain, burning, dizziness, numbness, excessive heat, visual discomfort, or an unexpected skin reaction.
16. Clean and disinfect the probe after every use according to the manufacturer's cleaning instructions.

High-Frequency Spot Treatment

Important Safety Note

This function applies high-frequency electrical energy to a small treatment area and may thermally alter or destroy tissue. Improper use can cause burns, bleeding, infection, changes in skin color, and permanent scarring.

Use this function only if the device is legally authorized for its stated purpose and only by a qualified, licensed healthcare professional acting within their permitted scope of practice. It is not intended for consumer or unsupervised cosmetic use.

Do not use this device to diagnose or remove moles, suspicious growths, warts, skin tags, tattoos, or unidentified lesions unless the device is specifically authorized for that purpose and the treatment has been approved by an appropriate healthcare professional. All suspicious or changing lesions must be evaluated before treatment.

The device may be used on suitable areas of the face, neck, décolletage, or body by a trained professional. Treatment intensity and frequency must be selected according to the client's skin condition and tolerance.

Results vary among clients. Do not use the device on every skin type or condition without first evaluating the treatment area. This equipment is intended for cosmetic exfoliation and is not designed to diagnose, treat, cure, or prevent any medical condition.

Before Treatment

1. Confirm that the proposed procedure is included in the device's authorized indications for use.
2. Evaluate the treatment area and document the client's medical history, medications, allergies, contraindications, and informed consent.
3. Do not treat a lesion that is unidentified, changing in size or color, irregular, bleeding, inflamed, infected, or otherwise suspicious. Refer the client to a qualified healthcare professional.
4. Inspect the handpiece, cable, treatment tip, and power supply. Do not use damaged or contaminated components.
5. Clean and disinfect the handpiece before every treatment.
6. Use a new sterile, single-use treatment tip when required. Do not reuse a component labeled for single use.
7. Prepare the treatment area using an approved skin-preparation product. Allow any flammable preparation solution to dry completely before activating the device.
8. Remove flammable materials from the treatment area.
9. Wear appropriate gloves and eye protection. Provide the client with suitable eye protection when required.
10. Use a local smoke-evacuation system appropriate for procedures that thermally alter tissue.
11. Ensure the output is off and the intensity is set to the minimum level before connecting the handpiece or treatment tip.

Operating Instructions

1. Connect the approved power supply and install the correct treatment tip according to the device instructions.
2. Turn on the unit while keeping the treatment tip away from the client.
3. Begin at the lowest effective output setting.
4. Apply energy only to the area that has been professionally evaluated and approved for treatment.
5. Use the technique, output level, application time, and treatment endpoint specified in the device's validated clinical protocol.
6. Do not stab, puncture, drag, or press the treatment tip into the skin.
7. Do not repeatedly apply energy to the same location during one session unless specifically permitted by the approved protocol.
8. Stop immediately if unexpected bleeding, excessive tissue damage, severe pain, equipment malfunction, or another adverse reaction occurs.
9. After treatment, reduce the output to the minimum setting and turn off the unit.
10. Disconnect the power supply before removing, cleaning, or replacing the treatment tip.
11. Dispose of used single-use components and contaminated materials according to applicable sharps, biohazard, and workplace-safety requirements.
12. Clean and disinfect reusable components with EPA-registered hospital-grade disinfectant.

Warnings and Contraindications

Do not use the device:

- On or near the eyes, eyelids, mucous membranes, or other highly sensitive areas.
- On broken, infected, severely irritated, sunburned, or inflamed skin.
- On a client with a pacemaker or another implanted electronic device unless expressly permitted by the device manufacturer and the client's healthcare professional.
- Over metal implants unless the procedure has been confirmed as safe.

- On anyone who is pregnant or may be pregnant unless expressly permitted by the device labeling and an appropriate healthcare professional.
- On clients with impaired healing, uncontrolled bleeding disorders, reduced skin sensation, or other relevant medical conditions without medical clearance.
- In the presence of flammable anesthetics, alcohol that has not fully dried, aerosol products, oxygen-enriched environments, or other ignition hazards.
- If the operator has not received appropriate training or is not legally permitted to perform the procedure.

*Never promise complete removal, absence of bleeding, scar-free healing, or a specific cosmetic result. Treatment outcomes and risks vary among clients.

Diamond Microdermabrasion (Optional)

How Microdermabrasion Works

Diamond microdermabrasion provides controlled mechanical exfoliation using a diamond-tipped treatment head and adjustable suction. As the treatment head moves across the skin, the diamond surface gently removes dead cells from the outermost layer while the suction helps collect loosened debris.

Unlike crystal-based microdermabrasion systems, this device does not release loose abrasive crystals onto the skin. Different treatment heads and suction settings allow the operator to customize the procedure for the selected treatment area and the client's skin condition.

The device may be used on suitable areas of the face, neck, décolletage, or body by a trained professional. Treatment intensity and frequency must be selected according to the client's skin condition and tolerance.

Results vary among clients. Do not use the device on every skin type or condition without first evaluating the treatment area. This equipment is intended for cosmetic exfoliation and is not designed to diagnose, treat, cure, or prevent any medical condition.

Diamond microdermabrasion is only included with Sono 14 if the add-on was purchased

Cosmetic Effects of Diamond Microdermabrasion

When performed correctly, diamond microdermabrasion may:

- 1. Help improve the appearance of rough or uneven skin texture.
- 2. Support a smoother, softer-looking complexion.
- 3. Help reduce the appearance of dullness.
- 4. Prepare the skin for compatible professional skincare products.
- 5. Promote a cleaner, more polished appearance.

Diamond Microdermabrasion Assembly and Guide

Diamond Tips



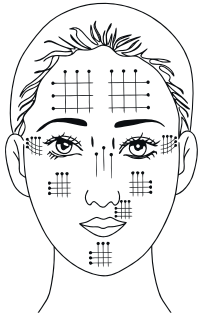
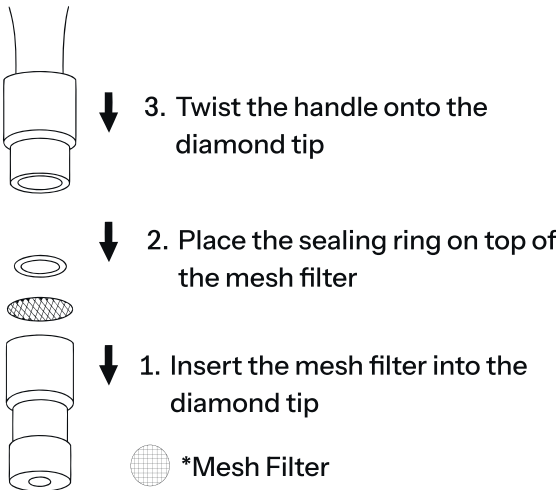
D-100: Focused exfoliation for small areas, fine lines, and uneven texture. Use gentle, controlled passes.

D-150: Light-to-moderate exfoliation for facial treatments, sensitive areas, and first-time clients.

D-180: Body tip for larger areas and rough skin, including the knees, elbows, and back.

D-200: Versatile face and body tip for visible congestion, oil buildup, and uneven texture.

How to Assemble



Operating Instructions

1. Connect the microdermabrasion handpiece to the output port.
2. Insert a clean filter into the selected diamond tip, then attach the tip securely to the handpiece.
3. Begin with low suction and adjust gradually according to the client's skin condition and comfort. Use the lowest setting on thin or sensitive areas.
4. Test the suction on your hand before treatment.
5. Stretch the skin and move the tip using smooth horizontal, vertical, or diagonal passes.
6. Keep the tip moving. Do not remain on one area for more than 15 seconds.
7. Replace the filter after every treatment or whenever suction becomes weak.
8. Remove the diamond tip, discard the used filter, wash the tip with warm water and mild detergent using a soft brush, rinse thoroughly, and apply a compatible EPA-registered hospital-grade disinfectant.
9. Wipe the handpiece with a disinfectant-dampened cloth. Do not immerse the handpiece or allow liquid to enter the suction opening.

Note: Use larger tips on thicker or broader areas and smaller tips on delicate or confined areas

Warnings and Contraindications

Do not use the device:

- On active infections, including cold sores, warts, or impetigo.
- On open wounds, bleeding, sunburned, or severely irritated skin.
- On active eczema, psoriasis, rosacea flare-ups, or severe inflammatory acne.
- On suspicious, changing, or cancerous skin lesions.
- On skin that has not fully healed from surgery, laser treatment, chemical peeling, or another resurfacing procedure,
- On or near the eyes, eyelids, mucous membranes, or other highly sensitive areas.

Clients who recently used isotretinoin, scar easily, have impaired healing, a bleeding disorder, or take blood-thinning medication should obtain medical clearance before treatment.

Galvanic Treatment

How Galvanic Treatment Works

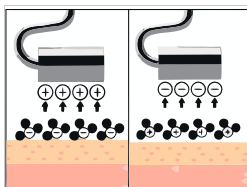
The galvanic function uses low-level direct current between an active facial electrode and a passive electrode held by the client. When used with a compatible, water-soluble skincare product, it may help distribute the product evenly and provide a cosmetic conditioning effect.

Operating Instructions

1. Ensure the intensity is set to zero, then connect the power cord, facial electrode, and passive hand electrode.
2. Remove jewelry and other metal objects from the client and operator.
3. Apply a compatible, water-conductive product to clean, intact skin.
4. Wrap the facial electrode with clean cotton or gauze moistened with distilled water or conductive solution.
5. Have the client hold the passive electrode firmly throughout treatment.
6. Select the polarity specified for the skincare product. Do not guess or change polarity during treatment.
7. Place the facial electrode against the skin before starting the current.
8. Gradually increase the intensity to a comfortable level.
9. Move the electrode continuously using slow, gentle motions. Maintain complete contact with the skin.
10. After treatment, reduce the intensity to zero before lifting the electrode or releasing the passive electrode.
11. Turn off and unplug the unit, then clean and disinfect the reusable electrodes

Ion Introduction Polarity Selection

- (+): Cation (positive ion) Introduction
- (-): Anion (negative ion) Introduction



Warnings and Contraindications

Do not use the device:

- On clients who are pregnant or have a pacemaker or other implanted electronic device.
- Over metal implants located within the electrical current path.
- On open wounds, infections, sunburned, inflamed, or severely irritated skin.
- On areas with reduced or absent sensation.
- With products containing ingredients to which the client is allergic or sensitive.
- On or near the eyes, eyelids, lips, mucous membranes, front of the neck, or other highly sensitive areas.

Clients with epilepsy, heart conditions, impaired circulation, or other serious medical conditions should obtain medical clearance before treatment.

Warnings:

- Use only compatible water-based conductive products.
- Keep the electrode covering evenly moist and maintain full skin contact.
- Begin and end every treatment with intensity set to zero
- Stop immediately if the client experiences pain, burning, dizziness, muscle twitching, or unusual discomfort.

Needle-Free Mesotherapy

How Needle-Free Mesotherapy Treatment Works

The needle-free mesotherapy function applies controlled electrical pulses through a treatment probe placed against the skin. When used with a compatible, water-based conductive product, it may support even product application and provide a cosmetic skin-conditioning effect without needles or injections.

Cosmetic Effects of Needle-Free Mesotherapy

Needle-free mesotherapy may:

- Support the application of compatible water-based skincare products.
- Help improve the appearance of dry or dull-looking skin.
- Promote a softer, smoother, and more refreshed-looking complexion.
- Help reduce the appearance of minor texture irregularities and fine lines.

This function is not intended to inject substances, remove freckles, treat acne, dissolve fat, cause weight loss, or deliver medication.

Frequency Controls

The frequency setting controls the pulse rate and is separate from the intensity setting:

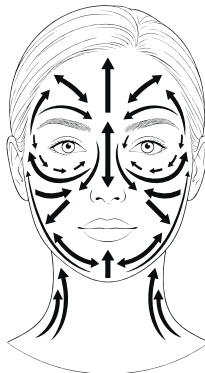
- **15 Hz:** Lowest pulse rate and recommended starting setting.
- **20 Hz:** Low-to-moderate pulse rate.
- **30 Hz:** Moderate pulse rate.
- **60 Hz:** Highest pulse rate.

Select the frequency according to the approved treatment protocol and client comfort. A higher frequency does not necessarily indicate greater treatment intensity.

Operating Instructions

1. Ensure the unit is turned off and the intensity is set to zero.
2. Inspect the treatment probe and cable. Do not use damaged components.
3. Remove jewelry and other metal objects from the client and operator.
4. Clean and dry the treatment area.
5. Apply a compatible, nonflammable, water-based conductive serum or gel. Do not use injectable, medicated, oil-based, or alcohol-based products.
6. Select 15 Hz for initial application.
7. Place the probe flat against the skin before activating the output.
8. Gradually increase the intensity until the client feels a mild, comfortable sensation.
9. Move the probe continuously using slow, overlapping circular or upward motions. Maintain full contact with the skin and apply additional conductive product as needed.
10. Adjust the frequency only when required by the approved treatment protocol.
11. Do not hold the probe stationary or repeatedly treat the same area.
12. After treatment, reduce the intensity to zero before lifting the probe from the skin.
13. Turn off and unplug the unit, then clean and disinfect.

Recommended
Movements



Warnings and Contraindications

Do not use the device:

- On clients who are pregnant or have a pacemaker or other implanted electronic device.
- Over metal implants located within the electrical current path.
- On open wounds, infections, sunburned, inflamed, or severely irritated skin.
- On areas with reduced or absent sensation.
- With products containing ingredients to which the client is allergic or sensitive.
- On or near the eyes, eyelids, lips, mucous membranes, front of the neck, or other highly sensitive areas.

Clients with epilepsy, heart conditions, impaired circulation, or other serious medical conditions should obtain medical clearance before treatment.

Warnings:

- Use only compatible water-based conductive products.
- Begin at 15 Hz with the intensity set to zero, then increase the intensity gradually.
- Do not use this function to administer injectable products or medication.
- Stop immediately if the client experiences pain, burning, dizziness, muscle twitching, excessive redness, or unusual discomfort.
- Clean and disinfect the treatment probe after every client.

Ozone Facial Steamer

How the Ozone Facial Steamer Works

The facial steamer heats distilled water to produce a warm mist. The steam temporarily softens the skin's surface and helps loosen oil, makeup residue, and other surface debris. The optional ozone function adds ozone to the steam output.

Cosmetic Effects of Ozone Facial Steamer

Facial steaming may:

- Soften and hydrate the skin's surface.
- Help loosen surface oil and debris.
- Prepare the skin for cleansing and other professional facial treatments.
- Provide a relaxing warming effect.

Facial steam does not open pores, sterilize wounds, treat inflammation, or rejuvenate skin cells.

Operating Instructions

1. Place the unit on a stable, level, water-resistant surface.
2. Ensure the unit is turned off and unplugged.
3. Fill the water reservoir with distilled water only. Do not fill above the maximum line.
4. Secure the reservoir and confirm that the spray arm is firmly attached.
5. Connect the power cord and activate the steam function.
6. Allow approximately 5–6 minutes for a steady steam flow to develop.
7. Test the steam temperature on your inner wrist before positioning it near the client.
8. Protect the client's eyes with damp cotton pads and position the nozzle at least 35 cm (14 in) from the face.
9. Direct the steam across the face, not into the eyes, nose, or mouth.
10. If permitted by the approved treatment protocol, activate the ozone function only after the steam flow becomes steady.
11. Monitor the client continuously and adjust the nozzle farther away if the steam feels too warm.
12. Limit treatment to the recommended time and never exceed 10 minutes.

Suggested Treatment Settings

Skin condition	Mode	Distance	Max Time
Normal or oily-looking skin	Normal Steam	At least 35 cm	5-8 minutes
Dry or mature-looking skin	Normal Steam	At least 35 cm	3-5 minutes
Sensitive or redness-prone skin	Use cautiously or omit	At least 35 cm	Up to 3 minutes

These settings are conservative starting points. Increase the distance or stop treatment if the client experiences discomfort.

Warnings and Contraindications

Do not use the device:

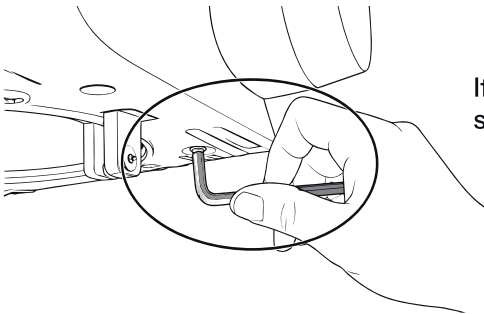
- On clients with asthma, chronic respiratory disease, ozone sensitivity, or difficulty breathing.
- On severely sensitive, sunburned, inflamed, or irritated skin.
- On active rosacea, visible broken capillaries, or conditions aggravated by heat.
- On clients who cannot reliably feel or communicate excessive heat.
- Near supplemental oxygen, flammable products, or combustible materials.
- If the reservoir, nozzle, power cord, or other component is damaged or leaking.

Clients with respiratory, cardiovascular, or heat-sensitive medical conditions should obtain medical clearance before treatment.

Warnings:

- Hot steam and water can cause serious burns.
- Never overfill the reservoir or operate the unit without sufficient water.
- Never add oils, herbs, fragrances, skincare products, or chemicals to the reservoir.
- Never direct steam or ozone into the eyes, nose, or mouth.

- Do not touch the nozzle, reservoir, or hot surfaces during or immediately after operation.
- Do not move, tilt, refill, drain, or open the unit while it is hot or operating.
- Operate the ozone function only in a well-ventilated room and only if the device's ozone output has been validated for its intended use.
- Stop immediately if the client experiences excessive heat, dizziness, coughing, throat irritation, chest discomfort, shortness of breath, or skin irritation.
- Clean the reservoir regularly and remove mineral buildup by filling the reservoir with equal parts white vinegar and distilled water and letting the solution soak for 15 minutes. Do not operate the unit during descaling. Use a soft, nonabrasive brush or cloth to loosen deposits. Empty the solution and rinse the reservoir at least three times with distilled water.
- Clean the reservoir after each day of use and descale weekly or whenever mineral buildup appears. Do not immerse the base, power cord, or electrical components, and do not use bleach, abrasive cleaners, essential oils, or flammable products.



If steamer arm is loose, tighten arm screw with a 2 mm Allen wrench

Magnifying Lamp

The magnifying lamp combines an illuminated magnifying lens with an adjustable arm, allowing trained professionals to examine the skin and treatment area in greater detail.

Operating Instructions

1. Turn on the light using the power switch.
2. Position the lamp head above the examination area.
3. Adjust the distance and angle until the area is clearly visible.
4. Tighten the adjustment knobs to secure the lamp head and arm.
5. After use, turn off the lamp and unplug it before cleaning or storage

Cleaning

- Turn off and unplug the lamp, then allow it to cool.
- Remove dust from the lens using a clean microfiber cloth.
- Clean the lens with a small amount of lens-safe cleaner applied to the cloth. Do not spray liquid directly onto the lamp.
- Wipe the lamp head, arm, and base with a soft cloth lightly dampened with mild detergent.
- Dry all surfaces completely before reconnecting the power.

Warnings

- Do not use the lamp if the power cord, plug, lens, arm, or mounting hardware is damaged.
- Do not operate or store the lamp in wet, humid, or poorly ventilated areas.
- Keep liquids away from the lamp and electrical connections.
- Do not touch the lamp with wet hands.
- Do not look directly into the illuminated lens for an extended period.
- Do not leave the lamp unattended while it is turned on.
- Keep the magnifying lens away from direct sunlight when unattended; focused sunlight may create a fire hazard.
- Do not move or reposition the lamp by pulling the power cord.

Wood’s Lamp

The Wood’s Lamp uses long-wave ultraviolet light to make certain surface features and fluorescence patterns more visible in a darkened room. It may assist a trained professional with cosmetic skin observation but must not be used as the sole basis for diagnosing a skin condition.

Appearance Guide

Observed appearance	Possible cosmetic observation
Blue or blue-white	Typical skin appearance
White	Thickened or keratinized surface; lint may appear similar
Yellow	Surface oil or sebum
Purple	Dry or dehydrated-looking skin
Brown or darker contrast	Areas of visible pigmentation
Orange-red follicular glow	Porphyrin fluorescence associated with surface bacteria

Colors may also result from cosmetics, soap, medication, fibers, or other surface residue. Unusual fluorescence or a suspicious skin condition requires evaluation by a qualified healthcare professional.

Operating Instructions

1. Inspect the lamp, UV filter, housing, power cord, and plug before use.
2. Ensure the treatment area is free of makeup, creams, deodorant, and other topical products that may affect the observation.
3. Ask the client to close their eyes and wear suitable UV-protective eyewear.
4. Darken the room completely.
5. Allow approximately 60 seconds for the lamp and the operator’s eyes to adjust.
6. Hold the lamp approximately 10–30 cm (4–12 in) from the skin.
7. Observe the area for only a few seconds, noting the color, location, and pattern of any fluorescence.

Cleaning

- Turn off and unplug the lamp.
- Allow it to cool completely.
- Wipe the viewing hood and exterior with a soft cloth lightly dampened with mild detergent solution.
- Do not spray liquid directly onto the lamp or immerse any component.
- Dry all surfaces completely before the next use.

Warnings

- Do not look directly into the ultraviolet light.
- Always protect the client's eyes during facial examination.
- Keep exposure brief and discontinue use if discomfort or an unexpected skin reaction occurs.
- Use caution with clients who have extreme photosensitivity or take photosensitizing medication; obtain medical clearance when appropriate.
- Do not use a lamp with a cracked filter, damaged housing, exposed wiring, or signs of overheating.
- Do not operate the lamp near water, flammable materials, or with wet hands.
- Do not use Wood's Lamp findings as a medical diagnosis.
- A negative observation does not rule out infection or another skin condition.
- Refer suspicious, changing, or unexplained findings to a qualified healthcare professional.

Vacuum and Spray

How Vacuum and Spray Treatment Works

The vacuum function applies adjustable suction through a glass treatment tube to help lift surface oil and debris from intact skin. The spray function converts a compatible water-based cosmetic liquid into a fine mist for even application.

Cosmetic Effects of Vacuum and Spray

The vacuum and spray functions may:

- Help remove visible surface oil and debris.
- Support a cleaner, refreshed-looking complexion.
- Provide gentle stimulation when low suction is used correctly.
- Apply compatible water-based toner or cosmetic solution evenly.

These functions do not open or shrink pores, drain toxins, or treat acne or other medical conditions.

Vacuum Operating Instructions

1. Ensure the vacuum control is set to minimum and the unit is turned off.
2. Connect the vacuum hose to the designated port.
3. Attach a clean, disinfected glass tube securely to the hose.
4. Turn on the vacuum function and test the suction on the back of your hand.
5. Begin with the lowest suction setting and adjust gradually according to the client's skin condition and comfort.
6. Place the glass tube against the skin and keep it moving using short, smooth strokes.
7. Cover the vent hole to activate suction and release it before lifting or repositioning the tube.
8. Work from the center of the face outward, avoiding repeated passes over the same area.
9. After treatment, release the vent hole, reduce suction to minimum, and turn off the unit before removing the tube.

Vacuum Techniques

- **Intermittent vacuum:** Cover and release the vent hole repeatedly while moving the tube. Use low suction for delicate areas.
- **Continuous vacuum:** Cover the vent hole while moving the tube continuously. Never hold the tube stationary.
- **Targeted vacuum:** Use brief, controlled contact on small areas of visible congestion. Do not use maximum suction or repeatedly treat one spot.

Spray Operating Instructions

1. Fill the clean spray bottle with distilled water or a compatible, nonflammable, water-based cosmetic solution.
2. Ask the client to close their eyes and mouth.
3. Hold the bottle upright and direct the nozzle away from the client while testing the spray.
4. Position the nozzle approximately 20–30 cm (8–12 in) from the face.
5. Cover the bottle's vent hole to produce a fine mist.
6. Spray using light, even passes from the center of the face outward.
7. Avoid the eyes, nostrils, mouth, and inhalation zone.
8. Release the vent hole to stop the spray, then turn off the unit

Cleaning

- Turn off and unplug the unit.
- Disconnect the glass tube, spray bottle, and hoses.
- Wash the glass tube and spray bottle with warm water and mild detergent, using a soft brush to remove visible residue.
- Rinse thoroughly and disinfect the glass tube and bottle with a compatible, EPA-registered hospital-grade disinfectant, following the product's dilution and contact-time instructions.
- Rinse again if required and allow all parts to dry completely.
- Flush the spray hose with distilled water and allow it to drain and air-dry.
- Wipe the handpiece, hoses, and unit exterior with a disinfectant-dampened cloth. Do not immerse electrical components or allow liquid to enter the machine.

Do Not Use the Vacuum Function

- On active infections, open wounds, bleeding, sunburned, or severely irritated skin.
- On active eczema, psoriasis, rosacea flare-ups, or severe inflammatory acne.
- Over visible broken capillaries, fragile skin, or areas that bruise easily.
- On clients with a bleeding disorder or those taking blood-thinning medication without medical clearance.
- On or near the eyes, eyelids, lips, mucous membranes, or front of the neck.
- On suspicious, changing, or cancerous skin lesions.

Warnings

- Test vacuum intensity on your hand before every treatment.
- Always begin with low suction.
- Keep the tube moving and release suction before lifting it from the skin.
- Excessive suction, prolonged contact, or repeated passes may cause redness, bruising, broken capillaries, or skin injury.
- Stop immediately if the client experiences pain, bleeding, excessive redness, or unusual discomfort.
- Do not place alcohol-based, oil-based, medicated, or flammable products in the spray bottle.
- Use only clean, disinfected accessories for each client.
- Never spray directly into the eyes, nose, or mouth.

Hot and Cold Hammer

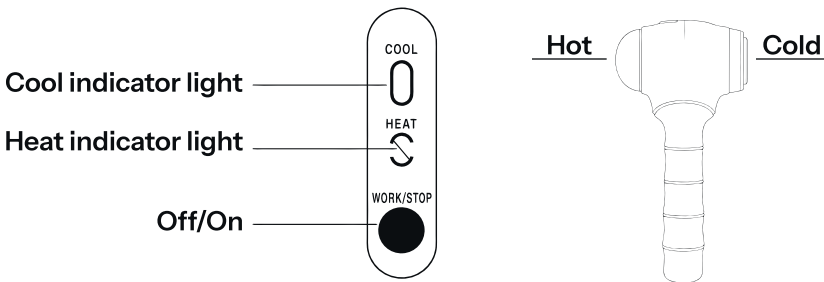
How Hot and Cold Hammer Treatment Works

The hot and cold hammer uses a temperature-controlled metal treatment head to provide either a gentle warming or cooling cosmetic effect.

- **Hot mode** warms the skin's surface and may help prepare it for professional skincare treatments.
- **Cold mode** cools and soothes the skin's surface and may help reduce the temporary appearance of redness or puffiness.

This function does not burn fat, promote weight loss, increase height, relieve medical pain, or treat a medical condition.

Hot and Cold Hammer Functions



Operating Instructions

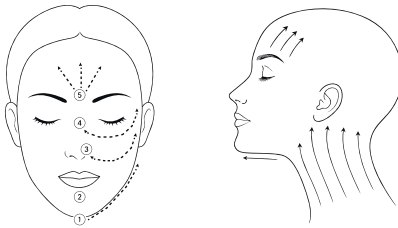
1. Clean and dry the treatment area
2. Apply a thin layer of compatible, water-based gel or serum if needed for smooth movement.
3. Allow the treatment head to reach appropriate temperature.
4. Test the temperature on your inner wrist before touching the client's skin.
5. Place the treatment head flat against the skin and move it continuously using slow, gentle strokes.
6. Monitor the client's comfort and skin response throughout treatment.
7. Press WORK/STOP when finished, turn off the unit, and disconnect the handpiece after it returns to room temperature.

Suggested Facial Movements

Use upward and outward movements:

1. Chin toward the ears.
2. Corners of the mouth toward the ears.
3. Sides of the nose toward the temples.
4. Brow area toward the temples.
5. Center of the forehead toward the sides.

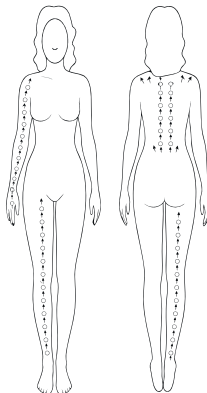
Use gentle movements around the eyes and remain on the orbital bone. Do not apply the treatment head directly to the eyelids or eyeballs.



Suggested Body Movements

Move the hot or cold hammer continuously using slow upward strokes, overlapping circular motions, or gentle spiral movements. Maintain full contact with the skin without applying excessive pressure.

Avoid the breasts, front of the neck, bony areas, open wounds, irritated skin, and other sensitive areas. Do not hold the treatment head stationary.



Ultrasonic Skin Scrubber

How Ultrasonic Skin Scrubber Treatment Works

The ultrasonic skin scrubber converts electrical energy into approximately 28,000 mechanical vibrations per second. When the metal spatula is used on wet skin, the vibrations help loosen surface oil, dead skin cells, and cosmetic residue.

The spatula may also be used flat against the skin with a compatible water-based product to provide a gentle cosmetic massage and support even product application.

Cosmetic Effects of Ultrasonic Skin Scrubber

The ultrasonic skin scrubber may:

- Help remove surface oil, dead skin cells, and cosmetic residue.
- Support a cleaner, smoother-looking complexion.
- Help improve the appearance of dull or uneven skin texture.
- Prepare the skin for compatible professional skincare products.
- Apply compatible water-based toner or cosmetic solution evenly.

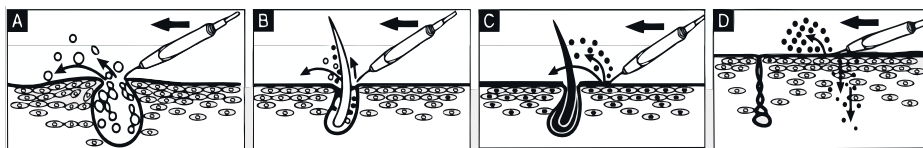
This function does not remove pigmentation, eliminate wrinkles, treat acne, or affect deep skin cells.

Before Treatment

- Inspect the spatula, handpiece, cable, and connector for damage.
- Remove makeup and cleanse the treatment area.
- Keep the skin continuously wet with distilled water, toner, or a compatible water-based solution.
- Begin at the lowest intensity and increase gradually according to client comfort.

Operating Instructions

1. Set the intensity to level 1 using the intensity control.
2. Hold the spatula at approximately a 30–45° angle with the edge facing the direction of movement.
3. Press the handpiece button to activate the ultrasonic output.
4. Move the spatula slowly across the wet skin using short, upward and outward strokes.
5. Apply light pressure and keep the spatula moving continuously.
6. Reapply water or solution whenever the skin begins to dry.
7. Avoid repeated passes over the same area.



Acne Removal (Figure A): Ultrasonic vibrations help break down impurities and debris within the pores into smaller particles, allowing them to be easily removed. The process is gentle and non-invasive.

Deep Pore Cleansing (Figure B): High-frequency vibrations help remove dirt, oil, and cosmetic residue from deep within the pores, improving skin clarity. The corners of the skin scrubber may be used. Use gently and communicate with client to ensure their comfort. Do not use on severely inflamed skin.

Surface Cleansing (Figure C): The scraper head effectively removes dirt, oil, and dead skin cells from the surface of the skin.

Product Infusion & Massage (Figure D): Glide the spatula along the skin using upward motions to help enhance absorption of serums and skincare products.

Cleaning

- Turn off and unplug the unit.
- Remove product residue from the spatula with a soft cloth dampened with warm water and mild detergent.
- Wipe the spatula with a compatible, EPA-registered hospital-grade disinfectant.
- Wipe the handpiece and cable with a disinfectant-dampened cloth.
- Dry all surfaces completely before storage.

Do not immerse the handpiece, cable, or connector, and do not spray liquid directly onto the device.

Warnings and Contraindications

Do not use the device:

- On clients who are pregnant or have a pacemaker or other implanted electronic device.
- Over metal implants within the treatment area.
- On active infections, open wounds, bleeding, sunburned, or severely irritated skin.
- On active eczema, psoriasis, rosacea flare-ups, or severe inflammatory or cystic acne.
- On suspicious, changing, or cancerous skin lesions.
- On skin that has not fully healed from surgery, laser treatment, chemical peeling, microneedling, or another resurfacing procedure.
- On or near the eyes, eyelids, lips, mucous membranes, or front of the neck.

Clients with a bleeding disorder, impaired healing, diabetes, reduced skin sensation, or another serious medical condition should obtain medical clearance before treatment.

Warnings:

- Never operate the scrubber on dry skin.
- Keep the spatula moving; excessive pressure or repeated passes may cause irritation or abrasions.
- Do not expose the eyes to ultrasonic energy.

Troubleshooting

Unit Does Not Respond

Solution: Confirm that the power switch is turned on. Make sure the power cord and power adapter are securely connected to the unit and a working electrical outlet.

Handles Produce No Output

Solution: Turn off the unit and verify that the accessory and cable are connected securely to the correct output port. Inspect the cable and connector for visible damage, then restart the unit.

Unit Overheats During Operation

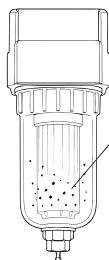
Solution: Turn off and unplug the unit, then allow it to cool completely. Confirm that the ventilation openings are not blocked. If overheating continues, stop using the unit and have the power supply and input voltage checked by a qualified technician.

Unit Has No Power

Solution: Confirm that the outlet, power cord, adapter, and power switch are functioning correctly. If the unit still has no power, the fuse may require replacement. Disconnect the power cord before inspecting or replacing the fuse. Use only a fuse of the same type and rating. Fuse replacement must be performed by a qualified technician or authorized service provider.

Maintenance

Notice: After each treatment, remove and rinse the filter and treatment head with clean water, then allow them to dry completely; failure to clean these components may cause blockage and damage the pump.

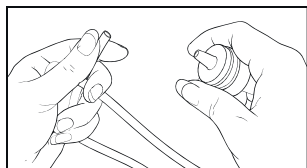


Filter is located on the back of the unit

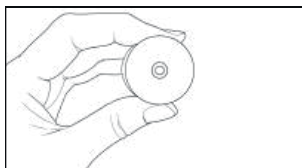


Vacuum filter is connected to suction cord

How to clean vacuum filter

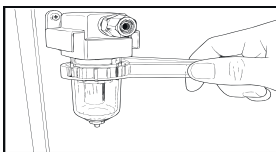


Hold the rubber hose firmly and disconnect it from the filter head.

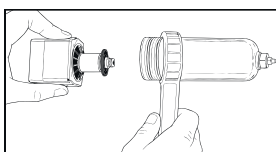


Rinse the filter-head opening thoroughly with clean water.

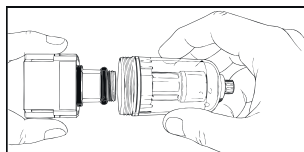
How to clean filter



Place the supplied filter wrench around the filter bowl.



Support the metal filter head with one hand, then turn the bowl counterclockwise with the wrench.



Remove the bowl, empty any debris, and rinse it thoroughly with clean water.

Specifications

Product Name:	Sono 14 Function Skincare Facial Machine
Voltage:	AC 110 V
Frequency:	60Hz
Power Consumption:	850 W
Dimensions(L*W*H):	13"x 14"x 37"
Steamer Length:	24"
Magnifying Lamp Length:	18"
Net Weight:	27 lbs

Warranty Information

The manufacturer/warrantor warrants to the original purchaser that this product will be free from defects in materials and workmanship under normal and proper use for a period of one (1) year from the original date of purchase, unless otherwise stated in writing for a specific product.

This limited warranty applies only to the original purchaser and is not transferable. Proof of purchase may be required to obtain warranty service.

This warranty covers parts and labor required to correct defects in materials or workmanship during the warranty period. At the warrantor’s discretion, the product may be repaired, replaced, or substituted with a comparable item or component.

This warranty does not cover damage or defects caused by misuse, abuse, improper assembly, improper installation, unauthorized modification, unauthorized repair, neglect, accident, improper cleaning, use of harsh chemicals, power surges, water or liquid damage, use outside the intended purpose, failure to follow the product manual, or use with parts/accessories not approved by SkinAct.

This warranty does not cover normal wear and tear, cosmetic damage, upholstery wear, stains, discoloration, scratches, dents, wheels/casters, bulbs, glass parts, filters, tips, probes, disposable parts, consumables, or accessories subject to regular replacement unless the defect is determined to be due to a manufacturing issue.

The warrantor shall not be liable for loss of use, loss of time, loss of business, lost revenue, inconvenience, or any indirect, incidental, special, or consequential damages arising from the use of this product or from any defect covered by this warranty.

To request warranty service, contact the dealer or SkinAct customer support. If return service is required, the purchaser may be asked to return the product or the affected component for inspection. The purchaser is responsible for properly packaging the item and prepaying all shipping costs to send the item in for warranty service. If the issue is covered under warranty, repair or replacement will be performed at no charge, subject to the terms of this limited warranty.

This limited warranty is the only written or express warranty provided by the warrantor. No employee, representative, dealer, or third party is authorized to modify or extend this warranty unless confirmed in writing by SkinAct. This warranty gives you specific legal rights, and you may also have other rights, which vary by state or province.

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