SKIN+ACT

Elite Portable High Frequency 7 Glass Tubes

PRODUCT MANUAL

SKU24720

SKINACT.COM

NOTICE

No part of this document may be photocopied, reproduced, or translated into any other language without prior written consent of Spa and Equipment/SkinAct.
The information in this document is subject to change without notice at any time and should not be construed as a commitment by Spa and Equipment/SkinAct.
Spa and Equipment/SkinAct assumes no responsibility for any errors that may be in this document, nor does it make any express or implied warranty with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.
Spa and Equipment/SkinAct shall not be liable for incidental or consequential damages arising out of the furnishing, performance, or use of this document and the program material which it describes.

Thank You For Purchasing This Product!

Please read the entire instruction manual carefully before using the product. Take note of any warnings included in this manual.

Always keep this instruction manual handy and if you give the device to another person, hand over the manual as it is an essential part of the product.

Some components of the product may differ from the image that appears in catalogues, websites, brochures, etc.

In order to enhance the product, the manufacturer reserves the right to modify its features and/or components without prior notice.

Copyright © 2026 SkinAct, All Rights Reserved

TABLE OF CONTENTS

Disclaimer 4
Safety Signal Words 5
Intended Use & Operator Responsibility 5
Contraindications & Treatment Restrictions 6
General Electrical & Fire Safety 7
Glass Electrode Safety 8
How to Insert Properly 9
Included Items 9
Electrode Guide 10
Before Each Use 10
Operating Instructions 11
Visible Sparking & Air-Gap Safety 12
Cleaning & Disinfecting 13
Storage & Transportation 13
Emergency Shutdown/Broken Glass/Incident Procedure 14
Troubleshooting 15
Specifications 16
Warranty Information 17

DISCLAIMER

This manual provides product-specific operating and safety information for the SkinAct Elite Portable High Frequency 7 Glass Tubes (SKU24720). Read and understand all instructions before use. Keep this manual available for future reference and provide it to anyone who operates, cleans, transports, stores, services, or supervises use of the product. This product is intended for cosmetic skincare and scalp-care applications. Product descriptions and suggested uses are general cosmetic-use information only. This product is not intended to diagnose, treat, cure, or prevent disease, and this manual does not provide medical advice or replace professional training, clinical judgment, licensing requirements, or instructions from a qualified healthcare professional. The operator is responsible for determining whether use is appropriate for the individual, treatment area, environment, and applicable jurisdiction. Professional operators are responsible for client screening, sanitation, treatment selection, supervision, safe technique, and compliance with applicable laws, licensing rules, workplace requirements, and infection-control procedures. Product performance and individual results can vary. Do not rely on this product or manual as a substitute for medical evaluation or treatment. When a medical condition, implanted or body-worn electronic device, pregnancy, unusual sensitivity, unexplained skin condition, or other health concern is present, do not proceed unless use has been determined appropriate by a qualified healthcare professional. Do not modify, disassemble, bypass, repair, or alter the product or its safety-related components. Use only compatible parts and accessories. Failure to follow instructions, use outside the intended purpose, improper cleaning or storage, forced installation of accessories, impact damage, liquid intrusion, unauthorized repair, or modification can create a safety hazard and may affect warranty coverage to the extent permitted by law. This manual does not create or expand any warranty. Warranty rights and remedies are governed by the warranty applicable to the product and by applicable law. If information printed on the product rating label differs from a general specification in this manual, stop and contact SkinAct before use. The product rating label controls for the electrical input of the specific unit. Nothing in this manual is intended to limit rights or remedies that cannot legally be limited or waived.

Safety Signal Words

Danger: Hazardous situation that, if not avoided, will result in death or serious injury.

Warning: Hazardous situation that, if not avoided, could result in death or serious injury.

Caution: Hazardous situation that, if not avoided, could result in minor or moderate injury

Notice: Important information not related to physical injury.

Stop Use: Turn the device off, disconnect power, and do not resume operation until the cause is identified and the device is confirmed safe.

Intended Use & Operator Responsibility

SKU24720 is a portable high-frequency cosmetic skincare device that delivers adjustable electrical energy through interchangeable gas-filled glass electrodes. It may be used for facial, body, and scalp cosmetic protocols consistent with the instructions in this manual.

- Adults using the device personally must read and follow the complete manual and should stop if they are unsure about safe operation.
- Spa, salon, esthetic, clinic, school, or other professional use must be performed or supervised by appropriately trained and legally authorized personnel as applicable.
- Do not use the device for purposes, body areas, procedures, or modifications not described or supported for this product.
- Do not allow a client to operate the device, change electrodes, adjust the intensity control, or handle an energized electrode.
- Never energize the device merely to demonstrate or “test” the glass electrode while a person is holding, inserting, removing, adjusting, or manipulating the glass component.

Important: The glass electrode must be fully seated before the device is energized. Hold the device only by the insulated handle during operation. Never touch, grip, reposition, insert, remove, or test the glass electrode while the unit is energized.

Contraindications & Treatment Restrictions

Do Not Use During Pregnancy: Do not use this product during pregnancy. If there is any uncertainty, consult a qualified healthcare professional before use.

Electronic Medical Devices: Do not use on a person with an implanted electronic device such as a pacemaker, defibrillator, or neurostimulator, or a body-worn medical device such as an insulin pump or monitor, unless a qualified physician and the applicable device manufacturer have specifically confirmed that use is appropriate.

Do not treat directly over or on:

- The eyeball, eyelid, inner eye, or mucous membranes.
- Open wounds, active bleeding, freshly damaged skin, or areas with obvious infection or severe irritation.
- Areas with absent or markedly reduced sensation where the person cannot reliably feel excessive stimulation or heat.
- Any area where a healthcare professional has advised against electrical cosmetic treatment.

Use additional caution and obtain medical guidance when the person has a significant medical condition, unexplained skin reaction, recent procedure/surgery in the treatment area, or unusual sensitivity to electrical stimulation.

Eye-Area Limit: Do not treat the eyelid or eyeball. When using a spoon-shaped electrode near the eye area, remain on the bony orbital perimeter, use the lowest effective intensity, and keep the electrode moving. Remove contact lenses before treatment.

General Electrical & Fire Safety

- Use only the electrical supply specified on the product rating label. Do not modify the plug, cord, connector, insulation, switch, or intensity control.
- Keep the handle, plug, cord, electrode socket, and electrical connections dry. Never operate with wet hands or where the device can fall into water.
- Do not operate near sinks, bathtubs, showers, pools, or wet treatment surfaces.
- Do not use the device near oxygen-enriched environments, oxygen delivery equipment, flammable gases, aerosols, vapors, solvents, or combustible materials.
- Do not operate over alcohol, spirit-based products, flammable disinfectants, essential-oil concentrates, aerosol products, or other volatile products.
- After disinfecting a glass electrode with alcohol or another volatile product, allow it to dry and the vapor to dissipate completely before installation or energizing.
- Do not leave the energized device unattended. Turn it off before setting it down.
- Keep the cord away from heated surfaces, sharp edges, pinch points, and areas where it may be pulled or tripped over.
- Do not use the device if the plug, cord, handle, intensity control, socket, or housing is cracked, loose, burned, wet, unusually hot, or otherwise damaged.
- Keep the device away from equipment that behaves abnormally in the presence of electromagnetic energy. If nearby equipment moves, resets, alarms, or malfunctions while high frequency is being used, stop use and increase separation.

Flammability Hazard: High-frequency discharge can create visible arcing. Never use the device where flammable or volatile material may be present. If alcohol or disinfectant was used on the electrode or skin, wait until the area and electrode are completely dry and odor/vapor has dissipated before operation.

Glass Electrode Safety

Glass electrodes are fragile accessories. Hairline cracks and impact damage may be difficult to see. Handle every electrode as breakable glass.

Inspection before installation

- Inspect the full glass surface under good lighting before every use.
- Do not use an electrode that is cracked, chipped, scratched, star-fractured, loose at the connector, bent, discolored from overheating, damaged, or suspected of impact damage.
- If an electrode has been dropped, struck, crushed, or stored improperly, inspect it carefully. If there is any uncertainty about its integrity, replace it rather than using it.
- Inspect the handle socket for debris, moisture, glass fragments, deformation, or damage before inserting an electrode.

Installing an electrode

1. Turn the device OFF, set intensity to minimum, and disconnect power before inserting or changing an electrode.
2. Hold the electrode at the thickest reinforced section closest to the connector. Do not hold it by the bulb, spoon, roller, comb teeth, Y arms, narrow neck, or tip.
3. Align the electrode straight with the socket and insert slowly with gentle, even pressure.
4. Do not force, sharply twist, rock side-to-side, bend, pry, or use the electrode as a lever.
5. If unusual resistance is felt, stop. Remove the electrode and inspect both the connector and socket. Never “push through” resistance.
6. Never use pliers, tape, glue, shims, adapters, or tools to make an electrode fit.

Removing an electrode

1. Reduce intensity fully to minimum, turn the device OFF, and disconnect power.
2. Support the electrode close to the reinforced base/connector.
3. Pull straight out with gentle, even pressure.
4. Do not pull from the fragile glass end and do not bend, pry, or sharply twist.
5. If the electrode is stuck, do not force removal. Stop using the device and contact SkinAct or a qualified service provider.

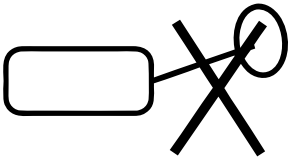
Breakage Risk: Side-loading, leverage, bending, impact, forced insertion/removal, or pressure on the unsupported glass can cause sudden breakage. Never apply body weight or treatment pressure through a glass electrode.

How To Insert Properly

Correct

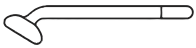
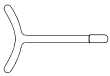
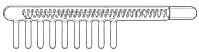
Hold near the base.
Insert straight and gently.

DO NOT



Do not twist, pry, bend, rock, or apply sideways pressure.

Included Items

Qty	Part Name	Image
1	High Frequency Electrotherapy Wand	
1	Mushroom Electrode	
1	Spoon-Shaped Electrode	
1	Spot Electrode	
1	Y-Shaped Electrode	
1	Comb Electrode	
1	Roller Electrode	
1	Rod Electrode	

Electrode Guide

Electrode	General Area	Handling Notes
Mushroom Electrode	Larger facial/body areas	Broad contact surface. Keep moving; do not press hard.
Rod Electrode	Small/localized areas	Use light contact; avoid stationary pressure.
Spoon Electrode	Bony orbital perimeter and small curved areas	Never use on eyelid or eyeball.
Y-Shaped Electrode	Contours such as jawline/neck/body	Keep both branches free from side pressure.
Spot Electrode	Localized cosmetic spot application	Small contact point, use the lowest effective intensity & short contact.
Comb Electrode	Scalp/hair	Move gently through hair; do not force teeth against scalp or through tangles.
Roller Electrode	Larger skin areas	Roll gently; do not press or use as massage pressure tool.

Before Each Use

CHECK - Power cord, plug, handle, intensity control, and housing are intact with no cuts, exposed wiring, looseness, heat damage, moisture, or burn marks.
CHECK - Intensity control is at minimum before power is connected or the unit is switched on.
CHECK - Electrode socket is clean, dry, and free of glass fragments or debris.
CHECK - Selected electrode is intact and has no crack, chip, scratch, loose connector, or evidence of impact damage.
CHECK - Electrode is fully seated and stable in the socket before power is turned on.
CHECK - Treatment area is clean and free of flammable product residue, aerosol, alcohol vapor, or pooled liquid.
CHECK - Jewelry and loose conductive metal objects are removed from the treatment area.
CHECK - No pregnancy or electronic medical-device contraindication is present.
CHECK - Work area is dry, stable, ventilated, and free of flammable or oxygen-enriched conditions.

Operating Instructions

Standard Direct-Contact Method: These instructions describe standard direct-contact cosmetic use. Do not intentionally use an air-gap/sparking technique unless a specific protocol is supported for this exact device and the operator is appropriately trained.

1. Cleanse and dry the treatment area. If a topical product is used, use only a nonflammable, water-based product appropriate for high-frequency treatment. Do not use alcohol/spirit-based or volatile products during operation.

2. With power disconnected and intensity at minimum, inspect and install the appropriate glass electrode.

3. Confirm the electrode is fully seated. Grip only the insulated handle. Do not hold or stabilize the glass with the other hand while energizing the device.

4. Place the glass electrode in gentle contact with the treatment area before increasing intensity.

5. Turn the device ON and increase intensity slowly from minimum to the lowest comfortable/effective level. A mild tingling sensation may occur. Sharp pain, burning, strong shock, or uncontrolled arcing is not normal.

6. Move the electrode gently and continuously. Do not press the glass into the skin and do not hold a small electrode stationary in one location.

7. General product guidance is 2-3 minutes per session, 2-3 times per week. Stop sooner if discomfort, irritation, excessive heat, or abnormal electrical sensation occurs.

8. At the end of treatment, reduce intensity fully to minimum while maintaining normal control of the handle.

9. Turn the device OFF before lifting the electrode away from the treatment area.

10. Disconnect power before removing or changing the electrode.

11. Clean, dry, reinspect, and store the electrode safely.

Do Not "Test by Hand" While Holding The Glass: Never energize the unit while inserting, removing, gripping, adjusting, or supporting the glass electrode with your fingers. If function must be checked, the electrode must first be fully seated, the device must be held only by the insulated handle, the intensity must start at minimum, and all normal operating precautions must be followed.

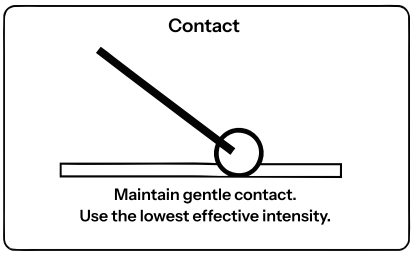
Visible Sparking & Air-Gap Safety

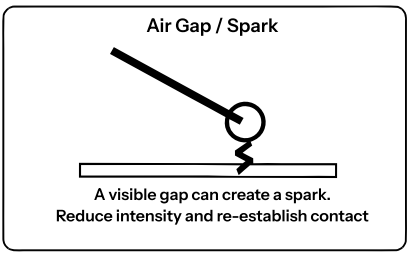
A visible spark can occur when an energized glass electrode is separated from the skin and an air gap forms. This is an electrical discharge and may become stronger as the gap or intensity increases.

- During standard direct-contact use, maintain gentle contact with the skin and use the lowest effective intensity.
- If unintended sparking occurs, reduce intensity and re-establish proper contact.
- Do not lift the electrode away from the skin at a high intensity setting.
- Do not intentionally create sparks near the eyes, hair products, alcohol/disinfectant residue, aerosols, oxygen, flammable materials, broken skin, or damaged electrodes.
- Do not use visible sparking as a demonstration or test while another person is holding or manipulating the electrode.
- If sparking occurs inside the handle/socket rather than at the intended skin/electrode interface, turn the device OFF, disconnect power, and stop use.

Uncontrolled Arcing = Stop Usage: Sparking from inside the handle, connector, cord, switch, or housing is abnormal. Immediately reduce intensity to minimum, turn OFF, disconnect power, and do not reuse until the device and accessories have been inspected.

Direct-Contact VS. Air Gap





Cleaning & Disinfecting

- Turn the device OFF, disconnect power, and remove the electrode before cleaning.
- Wipe the exterior of the handle with a soft, lightly dampened cloth. Do not immerse the handle or allow liquid to enter the socket.
- Clean/disinfect glass electrodes with an appropriate compatible disinfectant. Apply liquid to a cloth rather than pouring it into the connector or handle socket.
- If alcohol is used to disinfect the glass, allow the electrode and surrounding area to dry completely and all vapor to dissipate before installation or energizing.
- Do not soak or immerse the electrode connector/contact end unless SkinAct specifically approves that cleaning method.
- Do not autoclave, boil, flame-sterilize, place in an ultrasonic cleaner, or expose the electrodes to extreme heat/cold unless SkinAct specifically approves that method for the accessory.
- Do not use abrasive pads, metal brushes, or harsh chemicals that can scratch, weaken, or cloud the glass.
- Reinspect the glass after cleaning and before each reuse.

Storage & Transportation

- Remove the glass electrode from the handle before transport unless original packaging specifically secures it while installed.
- Store each electrode separately in a protective slot, sleeve, foam insert, or original packaging.
- Do not store loose electrodes together where they can strike one another.
- Do not place heavy objects on the electrodes or allow them to roll off counters, carts, or shelves.
- Keep the device and electrodes dry and protected from impact, crushing, direct sunlight, excessive heat, freezing, and moisture.
- Do not wrap the power cord tightly around the handle or create sharp bends at the cord entry point.
- Before reuse after transport, inspect the electrode and handle as if they were new.

Emergency Shutdown/Broken Glass/ Incident Procedure

Emergency Shutdown: If there is smoke, burning odor, unusual heat, uncontrolled sparking, electrical shock, loud abnormal noise, glass cracking/ breakage, liquid intrusion, or any unexpected hazardous behavior: reduce intensity to minimum if this can be done safely, turn the unit OFF, disconnect power, and stop use immediately.

If a glass electrode cracks or breaks

1. Do not continue the treatment and do not insert another electrode until the handle/socket has been inspected.

2. Do not touch an energized or sparking broken electrode.

3. Do not insert fingers, pliers, tweezers, screwdrivers, or other metal tools into a powered handle/socket.

4. If broken glass remains lodged in the socket, disconnect power and do not force removal. Contact SkinAct or a qualified service provider

5. Collect loose glass using appropriate hand protection and place shards in a rigid, puncture-resistant container.

6. Never glue, tape, repair, or reuse a cracked or broken glass electrode.

7. If a cut, burn, electrical injury, eye exposure, or other injury occurs, provide appropriate first aid and obtain medical attention based on severity.

8. If the event may require evaluation, preserve the handle, unit, electrode pieces, packaging, serial/rating information, and photographs. Do not alter or repair the equipment before documentation and inspection.

9. Do not ship or return a broken electrode, handle, or related component unless instructed by SkinAct. Follow all packaging and handling instructions provided by SkinAct.

Troubleshooting

Device Does Not Turn On

Solution: Confirm that the electrical outlet is working and that the power cord and plug are securely connected. Make sure the power control is in the correct position. If the device remains unresponsive, discontinue use and contact SkinAct.

Weak or No Output

Solution: Turn off and unplug the device. Confirm that the glass electrode is compatible, undamaged, and securely seated in the handpiece. Reconnect the electrode only after inspection, then restart the device at the lowest intensity. Never force the electrode into the handpiece.

Glass Electrode Feels Loose

Solution: Stop using the device and inspect the electrode and handpiece socket for damage or an improper fit. Do not shim, tape, glue, bend, or modify the electrode or socket. Contact SkinAct for assistance.

Excessive or Unexpected Sparking

Solution: Reduce the intensity and confirm that the electrode maintains appropriate contact with the skin. Remove excess moisture or product residue from the treatment area and electrode. If sparking continues, turn off and unplug the device, discontinue use, and contact SkinAct.

Handpiece or Socket Becomes Hot

Solution: Turn off and unplug the device immediately. Allow it to cool completely and do not resume use. Contact SkinAct for inspection and assistance.

Burning Odor, Smoke, or Abnormal Noise

Solution: Turn off and unplug the device immediately. Do not reopen, repair, restart, or test the device. Contact SkinAct for service.

Specifications

Product Name:	Elite Portable High Frequency 7 Glass Tubes
Power Consumption:	2 W
Frequency:	50/60 Hz
Voltage:	120 V

Warranty Information

The manufacturer/warrantor warrants to the original purchaser that this product will be free from defects in materials and workmanship under normal and proper use for a period of one (1) year from the original date of purchase, unless otherwise stated in writing for a specific product.

This limited warranty applies only to the original purchaser and is not transferable. Proof of purchase may be required to obtain warranty service.

This warranty covers parts and labor required to correct defects in materials or workmanship during the warranty period. At the warrantor's discretion, the product may be repaired, replaced, or substituted with a comparable item or component.

This warranty does not cover damage or defects caused by misuse, abuse, improper assembly, improper installation, unauthorized modification, unauthorized repair, neglect, accident, improper cleaning, use of harsh chemicals, power surges, water or liquid damage, use outside the intended purpose, failure to follow the product manual, or use with parts/accessories not approved by SkinAct.

This warranty does not cover normal wear and tear, cosmetic damage, stains, discoloration, scratches, dents, bulbs, glass parts, filters, tips, probes, disposable parts, consumables, or accessories subject to regular replacement unless the defect is determined to be due to a manufacturing issue.

The warrantor shall not be liable for loss of use, loss of time, loss of business, lost revenue, inconvenience, or any indirect, incidental, special, or consequential damages arising from the use of this product or from any defect covered by this warranty.

To request warranty service, contact the dealer or SkinAct customer support. If return service is required, the purchaser may be asked to return the product or the affected component for inspection. The purchaser is responsible for properly packaging the item and prepaying all shipping costs to send the item in for warranty service. If the issue is covered under warranty, repair or replacement will be performed at no charge, subject to the terms of this limited warranty.

This limited warranty is the only written or express warranty provided by the warrantor. No employee, representative, dealer, or third party is authorized to modify or extend this warranty unless confirmed in writing by SkinAct. This warranty gives you specific legal rights, and you may also have other rights, which vary by state or province.

SKIN+ACT

Phone: 1-800-418-0830
Email: info@skinact.com
Website: www.skinact.com